

Quinn's Plow & Polish - Residential Seasonal Snow Removal Agreement

Service Provider:	Quinn's Plow & Polish
Representative:	Quinn Lloyd
Phone:	289-231-1124
Contract Term:	November 1, 2026 - April 1, 2027
Service Trigger:	Two (2) inches of snowfall accumulation

This Residential Seasonal Snow Removal Agreement (the "Agreement") is entered into between the Client and Quinn's Plow & Polish (the "Contractor"). Services are provided only for the property listed in this Agreement and only for the services selected below.

1. Services Selected and Pricing

The Client agrees to purchase the services selected below. Prices are seasonal prices unless otherwise stated in writing. Pricing is based on standard residential access and layout. Properties with limited access, steep grades, tight turnarounds, unusual snow storage needs, or obstructions may require adjusted pricing before service begins.

Selected	Service	Seasonal Price
☐	Driveway clearing	\$ _____
☐	Walkway clearing	\$ _____
☐	Detailed around-car clearing / shovelling add-on	\$ _____
☐	Windrow clearing from municipal road plow (driveway entrance only)	\$ _____
☐	Driveway salt	\$ _____
☐	Walkway salt	\$ _____
☐	Driveway pet-friendly salt	\$ _____
☐	Walkway pet-friendly salt	\$ _____

2. Service Trigger and Dispatch

Service will begin only when local weather reports and/or in-person verification by the Contractor confirm that snowfall accumulation has reached two (2) inches or more at the Client's property. The Contractor may service properties during or after a snowfall event depending on storm timing, route conditions, traffic, visibility, and safety.

Snowfall events below two (2) inches are not automatically serviced. The Client acknowledges that multiple smaller snowfall events may accumulate over time and may create compacted snow or ice buildup between qualifying service events.

3. Windrow Clearing

Windrow clearing is provided only if selected and paid for as part of this Agreement. Windrow clearing applies only to snow left at the driveway entrance by a municipal road plow. Windrows will be cleared only when the windrow exceeds six (6) inches in depth or height and the Contractor can safely access the driveway entrance.

Windrow clearing does not include snowbanks created by private plowing, snow pushed from neighbouring properties, hardened snowbanks from previous accumulation, or snow/ice that cannot reasonably be moved with standard residential equipment.

4. City Sidewalk Plow Windrows

Windrows created by municipal sidewalk plows are the responsibility of the homeowner and are not available as a service under this Agreement. The Contractor is not responsible for return visits caused by municipal sidewalk plows. Municipal plow timing is outside the Contractor's control, and sidewalk-plow windrows left for multiple days may become hard, uneven, or difficult to remove.

5. Vehicles in Driveway and Around-Car Clearing

The Client is responsible for moving vehicles to allow full driveway access whenever possible. If vehicles are left in the driveway, the Contractor will make reasonable efforts to plow around them as part of normal driveway clearing, provided it can be done safely and without risking contact with the vehicle.

Detailed clearing or shovelling around parked vehicles is provided only if the around-car clearing add-on is selected and paid for. Areas blocked by vehicles, trailers, garbage bins, equipment, or other obstacles may be left partially or fully

uncleared. The Contractor is not required to return later to clear areas that were blocked at the time of service unless otherwise agreed in writing.

6. Walkways, Salt, and Ice Conditions

Walkway clearing and salt are provided only if selected and paid for as part of this Agreement. Salt applications reduce slippery conditions but do not eliminate the risk of ice, refreezing, packed snow, or slip-and-fall hazards. Salt effectiveness depends on temperature, surface condition, drainage, traffic, and weather conditions.

Pet-friendly salt is available as a separate service option. The Client acknowledges that no salt product can guarantee complete protection for pets, concrete, asphalt, stone, landscaping, vehicles, footwear, or interior flooring.

7. Client Responsibilities

The Client shall keep driveways and walkways reasonably free of obstacles and shall notify the Contractor of any hazards, sensitive surfaces, drainage issues, uneven pavement, decorative edges, or areas requiring special care. The Client agrees to mark low curbs, drains, decorative borders, retaining edges, landscaping features, fixtures, and other items that may be hidden by snow.

The Client is responsible for damage caused by unmarked, hidden, loose, or improperly secured objects. Garbage and recycling containers must be kept out of service areas during snow events and scheduled collection days. The Client acknowledges that snow and ice management reduces, but does not eliminate, winter hazards.

8. Liability and Property Conditions

Snow removal is performed during winter conditions that may include reduced visibility, active snowfall, ice, uneven surfaces, and limited access. To the fullest extent permitted by law, Quinn's Plow & Polish is not responsible for slip-and-fall incidents, pre-existing driveway or walkway damage, frozen or pre-existing surface defects, damage caused by unmarked or hidden obstacles, or damage to lawns, curbing, landscaping, decorative surfaces, or surface edges caused by normal snow storage or plow operations.

The Client acknowledges that minor surface scraping, rust marks, scuffing, or discoloration caused by normal contact with snow removal equipment, including residue from the plow blade or plow assembly, may occur during regular snow removal operations and is not considered damage caused by negligence.

9. Severe Weather, Service Delays, Equipment Issues, or Incapacity

Quinn's Plow & Polish will make reasonable efforts to provide service throughout the contract term. The Client acknowledges that service may be delayed, rescheduled, or temporarily interrupted due to severe weather, unsafe road conditions, traffic, blocked access, equipment failure, illness, injury, power outages, emergency situations, or other circumstances outside the Contractor's reasonable control.

Temporary delays or interruptions do not automatically entitle the Client to a refund or credit. If services cannot reasonably continue for an extended period, the Client and Contractor will discuss a fair resolution based on the circumstances, the portion of the season remaining, and any services already provided.

10. Termination and Refunds

Cancellations and full refunds are permitted up to November 1, 2026, provided no services have been performed. After November 1, 2026, no refunds or partial refunds will be issued unless otherwise agreed in writing by the Contractor. Service delays or temporary interruptions caused by weather, access issues, mechanical failure, illness, injury, or emergency situations do not automatically constitute grounds for refund.

11. Agreement and Payment

Seasonal Price:	\$_____ plus applicable taxes
Total Including Tax:	\$_____

The Client shall select and initial one (1) of the following payment plans:

Selected	Payment Plan	Due Dates	Client Initials
[]	Pay in Full	Due at signing	_____
[]	2 Payments	October 15, 2026 and January 15, 2027	_____
[]	4 Payments	October 15, 2026; December 1, 2026; January 15, 2027; March 1, 2027	_____
[]	Monthly	October 15, 2026; November 15, 2026; December 15, 2026; January 15, 2027; February 15, 2027	_____

Payment is due according to the selected payment plan. Failure to make payment by the scheduled due date may result in suspension of service until the account is brought up to date. This Agreement represents the full understanding between the parties and supersedes all prior discussions, messages, or verbal statements unless added to this Agreement in writing.

12. Client and Contractor Signatures

Client Name:	_____
Service Address:	_____
Client Phone / Email:	_____
Client Signature:	_____ Date: _____
Contractor Signature:	Quinn Lloyd _____ Date: _____
Additional Notes:	_____