

Quinn's Plow & Polish – Residential Seasonal Snow Removal Agreement

Service Provider: Quinn's Plow & Polish

Representative: Quinn Lloyd

Phone: 289-231-1124

Contract Term: Nov 15, 2026 – Apr 1, 2027

Trigger: 2 inches. Service will not begin unless local weather reports and/or in-person verification by the Contractor confirm that snowfall accumulation has reached two (2) inches or more at the Client's property.

This Residential Seasonal Snow Removal Agreement (the "Agreement") is entered into between the Client and Quinn's Plow & Polish (the "Contractor").

1. Services Selected and Pricing

The Client agrees to purchase the following services as selected below. Pricing for each selected service shall be written in the space provided. Services are provided on a seasonal basis only unless otherwise stated in writing. Prices are based on standard residential access and layout. Properties with limited access, steep grades, tight turnarounds, or obstructions may require adjusted pricing.

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|---|----------|
| ■ Driveway clearing | \$ _____ |
| ■ Walkway clearing | \$ _____ |
| ■ Around car clearing | \$ _____ |
| ■ Windrow clearing from city plow (driveway only) | \$ _____ |
| ■ Driveway salt | \$ _____ |
| ■ Walkway salt | \$ _____ |
| ■ Driveway pet-friendly salt | \$ _____ |
| ■ Walkway pet-friendly salt | \$ _____ |

2. Windrow Clearing Clause

Windrows will only be cleared if the snow accumulation exceeds six (6) inches and only if the Client has paid for the windrow clearing service. Windrow clearing is performed only for windrows created by municipal plows at the end of the driveway and does not include snowbanks created by private plowing or previous accumulation.

3. City Sidewalk Plow Windrows

Windrows created by municipal sidewalk plows are the responsibility of the homeowner and cannot be purchased as a service through this Agreement. The Client is responsible for clearing sidewalk

windrows throughout the entire season. The Contractor is not responsible for return visits caused by municipal sidewalk plows. The timing of municipal plows is outside the Contractor's control. If such windrows are left for multiple days, they may become extremely hard and may result in heavy bumps.

4. Snow Accumulation Under Two (2) Inches

The Client acknowledges that snow will accumulate over time when snowfall events under two (2) inches are not serviced. Multiple minor snowfall events may result in compacted snow or ice buildup. Service will not be automatically dispatched for snowfall under the trigger amount.

5. Injury / Incapacity

If the Contractor suffers a minor injury while servicing other properties that prevents the Contractor from working, services under this Agreement shall be suspended or delayed and payment shall remain due and payable. If the Contractor suffers a major injury, including, but not limited to, broken major limbs, that prevents the Contractor from working, services under this Agreement shall be suspended and payment and service arrangements will be discussed and agreed upon fairly between the Client and the Contractor. The Client acknowledges that such major injuries are extremely unlikely, but this clause is included for clarity in the event of unforeseen circumstances.

6. Vehicles in Driveway

Vehicles left in the driveway will be serviced around unless the Client has paid for around-car clearing. Areas blocked by vehicles at the time of service may be left partially or fully uncleared. The Contractor is not responsible for returning to clear blocked areas unless around-car clearing is purchased.

7. Client Responsibilities

The Client shall keep driveways and walkways free of obstacles and ensure vehicles are moved to allow full access for service. The Client agrees to mark low curbs, decorative edges, drains, and fixtures, secure loose items prior to snowfall, and notify the Contractor of any sensitive surfaces. The Client is responsible for damage caused by unmarked or hidden obstacles. The Client acknowledges that snow and ice management reduces, but does not eliminate, slippery conditions. Garbage and recycling containers are expected to be cleared to the side and kept out of service areas during snow events on scheduled collection days.

8. Liability

Quinn’s Plow & Polish is not liable for slip-and-fall incidents, pre-existing driveway or walkway damage, frozen or pre-existing surface defects, or damage to lawns, curbing, landscaping, or decorative surfaces caused by snow storage or plow operations. Snow removal is performed under winter conditions and reduced visibility, and during active snowfall events driveways and walkways may be temporarily impassable until service is completed. The Client further acknowledges that minor surface scratching, rust marks, or discoloration caused by normal contact with snowplow equipment, including carbon or metal residue from the plow blade or plow assembly, are considered normal wear during snow removal operations and are not the responsibility of Quinn’s Plow & Polish.

9. Termination and Refunds

Cancellations and full refunds are permitted up to November 1. After November 1, no refunds or partial refunds will be issued. Service interruptions caused by weather, mechanical failure, or emergency situations do not constitute grounds for refund.

10. Severe Weather and Service Delays

During major or extreme snowstorms, the Client acknowledges that service times may be delayed and overall service may take longer than usual due to increased snowfall volume, road conditions, traffic, and reduced accessibility. Quinn’s Plow & Polish shall not be held responsible for delays caused by severe weather conditions during large or prolonged storm events.

11. Agreement and Payment

Seasonal Price: \$ _____ plus applicable taxes
Total (incl. tax): \$ _____

The Client shall select and initial one (1) of the following payment plans:

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|--|------------------------|
| <input type="checkbox"/> Pay in Full – due at signing | Client Initials: _____ |
| <input type="checkbox"/> 2 Payments – due Nov 1 & Jan 1 | Client Initials: _____ |
| <input type="checkbox"/> 4 Payments – due Nov 1, Dec 1, Jan 1, Feb 1 | Client Initials: _____ |
| <input type="checkbox"/> Monthly – due Nov 1, Dec 1, Jan 1, Feb 1, Mar 1 | Client Initials: _____ |

Payment is due in accordance with the selected payment plan above. Failure to make payments by the scheduled due dates may result in suspension of service until the account is brought up to date. This Agreement represents the full understanding between the parties and supersedes all prior discussions.

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|-------------------------------------|--|-------|--|
| Client Name: | | | |
| Service Address: | | | |
| Client Signature: | | Date: | |
| Contractor Signature (Quinn Lloyd): | | Date: | |